**Chunmei Zhu**

[ada.zhu.c@gmail.com](mailto:ada.zhu.c@gmail.com)

Citizen | Brooklyn, NY 11229 | (646) 204-5252

**SUMMARY**

Highly motivated professional with five year data analysis work experience. Fluent in mathematics, Python/R programming, especially as applicable for data mining, data visualization and statistic models. Hands on-skills with supervised and unsupervised data, P/SQL, Unix/Linux, Excel.

**EDUCATION**

*CUNY-School of Professional Study**-**Master of**Science* Data Science  *2019*

*CUNY-Brooklyn College - Bachelor of**Science* Financial Mathematics, Economic and Accounting *2013*

**LANGUAGE & CERTIFICATION**

*Languages:* Fluent in English and Chinese (Mandarin, Cantonese)

*Certification:* BCS-ISEB Foundation Certificate in Business Analysis, BCS-ISEB ITIL Foundation Certificate

**EXPERIENCE**

**Kforce IT Consultant - J.P. Morgan Chase Co.** Newark, NJ

*International Application Support Analyst* in *Wealth Management (Contractor)* Jul 2018 - Current

* Handle critical issues of access, data source in the internal system and extrude data from SQL script
* Communicate and explain high level technology logic in the system to business users

**SMBC Capital Markets Limited** New York, NY

*Data Analyst in Regulatory Data Management Team (Contractor) Jul 2017-Jan 2018*

* Run daily and monthly regulatory reports - DFA report, Emir report, Canadian report, Mandatory report and NACK report
* Investigate late trade issues and analyze trade reporting status in Prism and Markitwire
* Analyze trade error messages in XML files to find solutions of trades reporting
* Knowledge of trade input in Markitwire

**FDM IT Consultant - HSBC Investment Bank** New York, NY

*Global Production Support Analyst – FX Trading (Contractor) Nov 201-Jan 2017*

* Studied the FX data flows and system architecture in trading applications and databases
* Monitored the errors messages in the monitor tool and issues in the chat channels
* found the root causes thought internal error message and data flow logics

**FDM IT Consultant - UBS Investment Bank** Stamford, CT | Hoboken, NJ

*Global Production Support Analyst – Collateral Trading (Contractor) Dec 2015-Oct 2016*

* Responded any issues or requests from users, level one support team and monitoring tools in a timely manner
* Conducted root cause analysis on system errors by identifying the data flows, searching related info in log files by Linux commands and extracting data by SQL queries in Oracle database
* Primary supported during the hours between American and Asian stock market gap for collateral trading applications, business data report requests, system health checks
* Maintained data in the interfaces file system, oversaw the applications as a system admin and updated
* Applied ITIL rules and Agile mythologies to rise incident tickets and performed deployment tasks using SRL and ADT Studio

**[St. Nicks Alliance](https://www.linkedin.com/search?search=&company=St%2E+Nicks+Alliance&sortCriteria=R&keepFacets=true&trk=prof-exp-company-name" \o "Find others who have worked at this company)** Brooklyn, NY

*Accountant Aug 2013-May 2015*

* Reconciled monthly bank accounts and generated financial reports to New York City government
* Monitored project expenses and assisted senior accountants with annual budgeting and expenditure reports for auditing